

Audrée Bissonnette (elle, la | she, her)

De: Laura Chattopadhyay (elle, la | she, her)
Envoyé: 4 juin 2024 09:30
À: Sylvain Michaud (il, lui | he, him)
Cc: Audrée Bissonnette (elle, la | she, her); BDGDGAV / DGOAVB (PCH); Laura Chattopadhyay (elle, la | she, her)
Objet: RE: QUESTION: Upcoming translation request
Pièces jointes: A new quote has been added to this project: 135-240603-004; Regarding project 135-240603-004

Bonjour Sylvain,

Voilà, le devis et un autre courriel où elle explique que le devis est vraiment un estimé assez flou.

135 - Patrimoine Canadien (Ministère Du) /
Canadian Heritage (Department Of)
C/O Laura Chattopadhyay
15 Rue Eddy - Les Terrasses De La
Chaudière
Étage 9, (15-9-A)
Gatineau, QC
Canada, K1A 0M5

Description	Qty	Unit	Price	Total
Target Date: 2024/06/11				
135-240603-004 (Chattopadhyay, Laura) -				
Translation - Standard		Hours		\$4,726.00
Urgent fee (50%)		Hours		\$2,352.00
Sub-Total				\$7,077.00
Total				(CAD) \$7,077.00

s.20(1)(b)

Merci, Laura

From: Sylvain Michaud (il, lui | he, him) <sylvain.michaud@pch.gc.ca>
Sent: Tuesday, June 4, 2024 8:52 AM
To: Laura Chattopadhyay (elle, la | she, her) <laura.chattopadhyay@pch.gc.ca>
Cc: Audrée Bissonnette (elle, la | she, her) <audree.bissonnette@pch.gc.ca>; BDGDGAV / DGOAVB (PCH) <BDGDGAV-DGOAVB@pch.gc.ca>
Subject: RE: QUESTION: Upcoming translation request

Bonjour Laura and DGO,

On doit s'assurer d'avoir un traducteur pour cette demande. Des nouvelles? Merci mille fois!

S

De : Laura Chattopadhyay (elle, la | she, her) <laura.chattopadhyay@pch.gc.ca>
Envoyé : 3 juin 2024 12:41
À : Sylvain Michaud (il, lui | he, him) <sylvain.michaud@pch.gc.ca>
Cc : Audrée Bissonnette (elle, la | she, her) <audree.bissonnette@pch.gc.ca>
Objet : RE: QUESTION: Upcoming translation request

C'est fait. J'attends donc une réponse bientôt. Laura

From: Sylvain Michaud (il, lui | he, him) <sylvain.michaud@pch.gc.ca>
Sent: Monday, June 3, 2024 12:30 PM
To: Laura Chattopadhyay (elle, la | she, her) <laura.chattopadhyay@pch.gc.ca>
Cc: Audrée Bissonnette (elle, la | she, her) <audree.bissonnette@pch.gc.ca>
Subject: RE: QUESTION: Upcoming translation request

Laura,
Ne pas répondre à Fox tout de suite, peux-tu demander à Bureau de traduction ou autre entreprise rapidement. Merci beaucoup!
S

De : Laura Chattopadhyay (elle, la | she, her) <laura.chattopadhyay@pch.gc.ca>
Envoyé : 3 juin 2024 12:17
À : Fox Translations Ltd. <fox@foxtranslations.com>
Cc : Sylvain Michaud (il, lui | he, him) <sylvain.michaud@pch.gc.ca>; BDGDGAV / DGOAVB (PCH) <BDGDGAV-DGOAVB@pch.gc.ca>; Laura Chattopadhyay (elle, la | she, her) <laura.chattopadhyay@pch.gc.ca>
Objet : QUESTION: Upcoming translation request

Hello,

May I ask for an estimate to tell us if we send you a document **Wednesday evening June 5 of around 12,000 words**, if we can receive it **Monday end of the day**?

Can you ensure a translator for us?

Note: Document Not secret.

Cheers, Laura

QUOTATION: **135-240603-004-01**
Date : 2024/06/04
VALID UNTIL: 2024/06/18

135 - Patrimoine Canadien (Ministère Du) /
 Canadian Heritage (Department Of)
 C/O Laura Chattopadhyay
 15 Rue Eddy - Les Terrasses De La
 Chaudière
 Étage 9, (15-9-A)
 Gatineau, QC
 Canada, K1A 0M5

Description	Qty	Unit	Price	Total
Target Date: 2024/06/11				
135-240603-004 (Chattopadhyay, Laura) -				
Translation - Standard		Hours		\$4,725.00
Urgent fee (50%)		Hours		\$2,352.00
Sub-Total				\$7,077.00
Total				(CAD) \$7,077.00

s.20(1)(b)

AN ENGLISH MESSAGE FOLLOWS

Ce devis s'applique au travail décrit ci-dessus et n'inclut pas les frais additionnels découlant des imprévus pendant les travaux. La somme réelle facturée peut différer de jusqu'à 10 % par rapport au devis.

Frais administratifs : Des frais administratifs de 79 \$/h s'appliquent à toute demande comportant un document PDF ou des images non modifiables à traduire, si une version Word n'est pas disponible. Un minimum d'une heure est facturé.

Prime d'urgence : Une prime de 50 % s'applique à toute traduction ou révision demandée dans un délai de moins de 24 heures ou dont le délai ne permet pas d'accomplir le travail en temps opportun selon la norme de service.

Prime pour les demandes secrètes : Une prime de 10 % s'applique à l'ensemble des services linguistiques qui utilisent les outils de l'infrastructure secrète.

Communiquez avec nous si vous avez besoin de précisions au sujet du délai recommandé pour vos demandes ou de conseils pour favoriser la qualité et réduire le coût de la traduction de vos documents.

This estimate applies to the work described above and does not include additional costs arising from unforeseen events during the process. The actual amount billed may differ from the estimate by up to 10%.

Administrative fee: An administrative fee of \$79/hr applies to any request for the translation of PDF documents or non-editable images, if a Word version is not available. A minimum of one hour is billed.

Rush premium: A 50% premium applies to any translation or revision that must be delivered within 24 hours or that cannot be completed in a timely manner according to the service standard.

Secret request premium: A 10% premium applies to all linguistic services using the secret infrastructure tools.

Please contact us if you need details about the recommended timeframe for your requests or advice on supporting the quality and reducing the cost of your translations.



Canadian Heritage
Laura, Chattopadhyay
25, rue Eddy 9th FL
Gatineau K1A 0M5

Contact
Andres Vergara

Telephone
613-228-2207

Email
fox@foxtranslations.com

Date
24-04-12 10:57 AM

Quote No. Q-09183-01

Hello.Bonjour ,

Please find below the estimate requested:

Orientation deck v5FR

Item	Quantity	Unit / Service	Due Date	Unit Price	Price in CAD
		Words Translation (New)	24-04-19 5:00 PM		\$ 263.34 CAD
Subtotal excl. TAX					263.34 CAD
13.0 % TAX for 263.34 CAD CAD					34.23 CAD
Total Price					297.57 CAD

s.20(1)(b)

Prices do not include HST.

This quote is valid until 24-05-12.

We will commence the work immediately upon receiving your confirmation.

We look forward to receiving your order.

Yours sincerely,

Andres Vergara



Facts about Fox Translations

Fox Translations Ltd. is dedicated to the delivery of prompt, high quality translation services. After 20 years, we continue to grow through word of mouth and recognized excellence in the field.

We have the qualifications and experience necessary to ensure high quality and rapid turnaround. Fox Translations has an annual production rate of nine million words a year and has provided uninterrupted translation services around the clock on a regular and emergency basis.

Services provided

Fox Translations provides services in English and French and in several European and Asian languages. Our services include translation, revision, proofreading, editing, linguistic verification, software translation and localization, brochures, manuals, reports, procedures and policies, PowerPoint presentations, agreements in foreign languages and other language services. We meet all federal government and Translation Bureau standards, including CGSB and ISO 17100, and provide services to the federal and provincial governments, associations, NGOs, and the private sector.

Highly qualified linguistic personnel supported by a comprehensive quality control program

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Regular Response Times

Fox Translations offers a flexible and responsive service and can adjust its level of effort to meet most timeframes. Our turnaround times for regular translation requests are as follows:

Number of Words	Turnaround Time
500	4 hours
1,000	6 hours
2,000	1 business day
Above 2,000	1 business day for each 2,000 words

These timeframes represent our standard urgent service. We can be flexible and exceed these timeframes by using additional resources. In order to provide a high-level of customer service we also open, read, respond to, and start action on email requests within one hour of receiving such an email. If notified of a possible emergency in advance, we will set up a standby team ready to accept rush documents.



Canadian Heritage
Laura, Chattopadhyay
25, rue Eddy 9th FL
Gatineau K1A 0M5

Contact
Andres Vergara

Telephone
613-228-2207

Email
fox@foxtranslations.com

Date
24-04-18 12:57 PM

Quote No. Q-09209-01

Hello.Bonjour ,

Please find below the estimate requested:

MOA in place

Item	Quantity	Unit / Service	Due Date	Unit Price	Price in CAD
		Words Translation (New)	24-04-25 9:00 AM		\$ 368.55 CAD
Subtotal excl. TAX					368.55 CAD
13.0 % TAX for 368.55 CAD CAD					47.91 CAD
Total Price					416.46 CAD

s.20(1)(b)

Prices do not include HST.

This quote is valid until 24-05-18.

We will commence the work immediately upon receiving your confirmation.

We look forward to receiving your order.

Yours sincerely,

Andres Vergara



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Canadian Heritage
Laura, Chattopadhyay
25, rue Eddy 9th FL
Gatineau K1A 0M5

Contact
Karen Gil

Telephone
6132282207

Email
fox@foxtranslations.com

Date
24-05-02 1:36 PM

Quote No. Q-09270-01

Hello.Bonjour ,

Please find below the estimate requested:

CBC MANDATE REVIEW AND EXPERT PANEL

Item	Quantity	Unit / Service	Due Date	Unit Price	Price in CAD
		Words Translation (New)	24-05-06 5:00 PM		\$ 483.84 CAD
Subtotal excl. TAX					483.84 CAD
13.0 % TAX for 483.84 CAD CAD					62.90 CAD
Total Price					546.74 CAD

Prices do not include HST.

s.20(1)(b)

This quote is valid until 24-06-01.

We will commence the work immediately upon receiving your confirmation.

We look forward to receiving your order.

Yours sincerely,

Karen Gil



Facts about Fox Translations

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Canadian Heritage
Laura, Chattopadhyay
25, rue Eddy 9th FL
Gatineau K1A 0M5

Contact
Rad Fox

Telephone
613-228-2207

Email
rad@foxtranslations.com

Date
24-05-03 2:52 PM

Quote No. Q-09283-01

Hello.Bonjour ,

Please find below the estimate requested:

WORKSHEET_ Funding1

Item	Quantity	Unit / Service	Due Date	Unit Price	Price in CAD
		Words Translation (New)	24-05-06 11:00 AM		\$ 111.09 CAD
Subtotal excl. TAX					111.09 CAD
13.0 % TAX for 111.09 CAD CAD					14.44 CAD
Total Price					125.53 CAD

s.20(1)(b)

Prices do not include HST.

This quote is valid until 24-06-02.

We will commence the work immediately upon receiving your confirmation.

We look forward to receiving your order.

Yours sincerely,

Rad Fox



Facts about Fox Translations

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Canadian Heritage
Laura, Chattopadhyay
25, rue Eddy 9th FL
Gatineau K1A 0M5

Contact
Ginette Lachance

Telephone
613-228-2207

Email
fox@foxtranslations.com

Date
24-05-06 2:49 P.M.

Quote No. Q-09293-01

Hello.Bonjour ,

Please find below the estimate requested:

Funding Background Paper and Worksheets

Item	Quantity	Unit / Service	Due Date	Unit Price	Price in CAD
		Words Translation (New)	24-05-08 5:00 P.M.		\$ 1,493.28 CAD
Subtotal excl. TAX					1,493.28 CAD
13.0 % TAX for 1,493.28 CAD CAD					194.13 CAD
Total Price					1,687.41 CAD

s.20(1)(b)

Prices do not include HST.

This quote is valid until 24-05-06 3:30 P.M..

We will commence the work immediately upon receiving your confirmation.

We look forward to receiving your order.

Yours sincerely,

Ginette Lachance



Facts about Fox Translations

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Canadian Heritage
Laura, Chattopadhyay
25, rue Eddy 9th FL
Gatineau K1A 0M5

Contact
Andres Vergara

Telephone
613-228-2207

Email
fox@foxtranslations.com

Date
24-05-17 3:23 P.M.

Quote No. Q-09371-01

Hello.Bonjour ,

Please find below the estimate requested:

Funding models table - 05-16-2024 - For advisory committee

Item	Quantity	Unit / Service	Due Date	Unit Price	Price in CAD
		Words Translation (New)	24-05-21 5:00 P.M.		\$ 28.56 CAD
Subtotal excl. TAX					28.56 CAD
13.0 % TAX for 28.56 CAD CAD					3.71 CAD
Total Price					32.27 CAD

s.20(1)(b)

Prices do not include HST.

This quote is valid until 24-06-16.

We will commence the work immediately upon receiving your confirmation.

We look forward to receiving your order.

Yours sincerely,

Andres Vergara



Facts about Fox Translations

Fox Translations Ltd. is dedicated to the delivery of prompt, high quality translation services. After 20 years, we continue to grow through word of mouth and recognized excellence in the field.

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Canadian Heritage
Laura, Chattopadhyay
25, rue Eddy 9th FL
Gatineau K1A 0M5

Contact
Andres Vergara

Telephone
613-228-2207

Email
fox@foxtranslations.com

Date
24-05-17 3:43 P.M.

Quote No. Q-09371-02

Hello.Bonjour ,

Please find below the estimate requested:

Funding models table - 05-16-2024 - For advisory committee

Item	Quantity	Unit / Service	Due Date	Unit Price	Price in CAD
		Words Translation (New)	24-05-21 5:00 P.M.		\$ 842.52 CAD
Subtotal excl. TAX					842.52 CAD
13.0 % TAX for 842.52 CAD CAD					109.53 CAD
Total Price					952.05 CAD

s.20(1)(b)

Prices do not include HST.

This quote is valid until 24-06-16.

We will commence the work immediately upon receiving your confirmation.

We look forward to receiving your order.

Yours sincerely,

Andres Vergara



Facts about Fox Translations

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Canadian Heritage
Laura, Chattopadhyay
25, rue Eddy 9th FL
Gatineau K1A 0M5

Contact
Karen Gil

Telephone
6132282207

Email
fox@foxtranslations.com

Date
24-05-22 3:23 P.M.

Quote No. Q-09390-01

Hello.Bonjour ,

Please find below the estimate requested:

Governance background

Item	Quantity	Unit / Service	Due Date	Unit Price	Price in CAD
		Words Translation (New)	24-05-30 3:00 P.M.		\$ 1,695.12 CAD
Subtotal excl. TAX					1,695.12 CAD
13.0 % TAX for 1,695.12 CAD CAD					220.37 CAD
Total Price					1,915.49 CAD

s.20(1)(b)

Prices do not include HST.

This quote is valid until 24-06-21.

We will commence the work immediately upon receiving your confirmation.

We look forward to receiving your order.

Yours sincerely,

Karen Gil



Facts about Fox Translations

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We have the qualifications and experience necessary to ensure high quality and rapid turnaround. Fox Translations has an annual production rate of nine million words a year and has provided uninterrupted translation services around the clock on a regular and emergency basis.

Services provided

Fox Translations provides services in English and French and in several European and Asian languages. Our services include translation, revision, proofreading, editing, linguistic verification, software translation and localization, brochures, manuals, reports, procedures and policies, PowerPoint presentations, agreements in foreign languages and other language services. We meet all federal government and Translation Bureau standards, including CGSB and ISO 17100, and provide services to the federal and provincial governments, associations, NGOs, and the private sector.

Highly qualified linguistic personnel supported by a comprehensive quality control program

Fox Translations is comprised of a team of professional translators, revisers, editors, and proofreaders whose qualifications include certification from a professional translators' association (e.g. ATIO, OTTIAQ), extensive experience, university degrees, and subject matter expertise in many fields including administration and management, communications, social sciences, legal, financial and scientific along with, research, and various technologies. The team is supported by translation managers, a large library of reference documents and style guides, as well as a comprehensive infrastructure for collaboration, research, and communications and computer assisted translation system. To ensure the quality of completed projects, we have developed and implemented a thorough quality control program which includes independent revision and proofreading.

Regular Response Times

Fox Translations offers a flexible and responsive service and can adjust its level of effort to meet most timeframes. Our turnaround times for regular translation requests are as follows:

Number of Words	Turnaround Time
500	4 hours
1,000	6 hours
2,000	1 business day
Above 2,000	1 business day for each 2,000 words

These timeframes represent our standard urgent service. We can be flexible and exceed these timeframes by using additional resources. In order to provide a high-level of customer service we also open, read, respond to, and start action on email requests within one hour of receiving such an email. If notified of a possible emergency in advance, we will set up a standby team ready to accept rush documents.